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Surveys Overview

Odoo 19 Enterprise · Surveys

The Surveys module creates and distributes questionnaires for customer satisfaction, employee feedback, training quizzes, or data collection.

1 What Surveys does

Surveys

Surveys lets you design forms with multiple question types, distribute them by email or link, and analyse responses in real time. Use cases: customer satisfaction (CSAT) after support resolution, NPS (Net Promoter Score) surveys, employee pulse surveys, post-event feedback, training quizzes with pass/fail scoring, or onboarding assessments.